WEALTH GEN
INVESTOR

SECURITY / CLIENT GUIDE 05

Registering two-factor authentication

How to set up the IBKR mobile app to authorise logins to your trading account.

WHERE	YOU'LL NEED	TAKES EFFECT
IBKR mobile app	The phone you'll use to log in	Immediately

STEP BY STEP

1 Install the IBKR mobile app

Download the IBKR app on your phone. The app icon is black and red.

2 Select “I have an account”

Open the app once it has installed and choose **I have an account**.

3 Choose Register Two-Factor

Follow the on-screen instructions to link the app to your trading account.

4 Enter your account credentials

Use the username and password you set after changing the temporary password we sent you, not the temporary password itself.

5 Enter your mobile number

When asked for a number to activate your account, use the mobile number of the handset the IBKR app is installed on, so you can receive the activation code.

6 Set a PIN

You will be asked to set a PIN in the IBKR app. You will use this PIN whenever you receive a notification that someone is signing in to your trading account.

7 Confirm activation

Once activated, you will get a prompt confirming IBKR has been set up successfully.

> **ONCE YOU'RE REGISTERED**
>
> The app returns you to the login page. Log in on your browser with your username and password, and a banner notification will appear on your phone for you to authorise the login.

NEED A HAND?

If anything on this page looks different to your screen, or a step does not complete, contact our customer service desk before trying again.

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Screens, menu names and button positions shown in this guide may differ slightly from what you see, as the platform is updated from time to time. Screenshots are for illustration only.

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