FUNDING / CLIENT GUIDE 12

Depositing funds with PayID

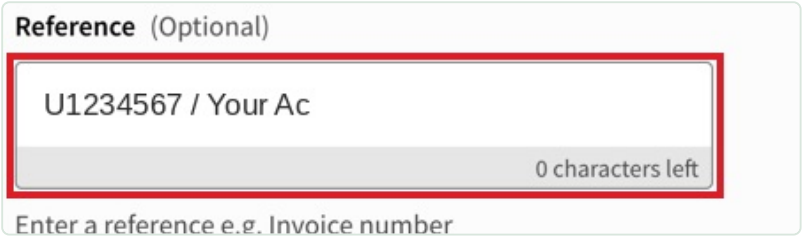
PayID is the quickest way to deposit Australian dollars. Funds are usually available in your account within about 10 minutes, although it can sometimes take longer.

WHERE	YOU'LL NEED	ALSO HAVE READY
Client Portal and your online banking	Your live account username and password	Your account number (starts with U) and account name

Always put your U number in the payment reference

When you make the payment from your bank, the **reference** must include your **account number (it starts with U)**.

If you don't include it, we will need you to send us proof of deposit, and your money may not show in your account for a few days.



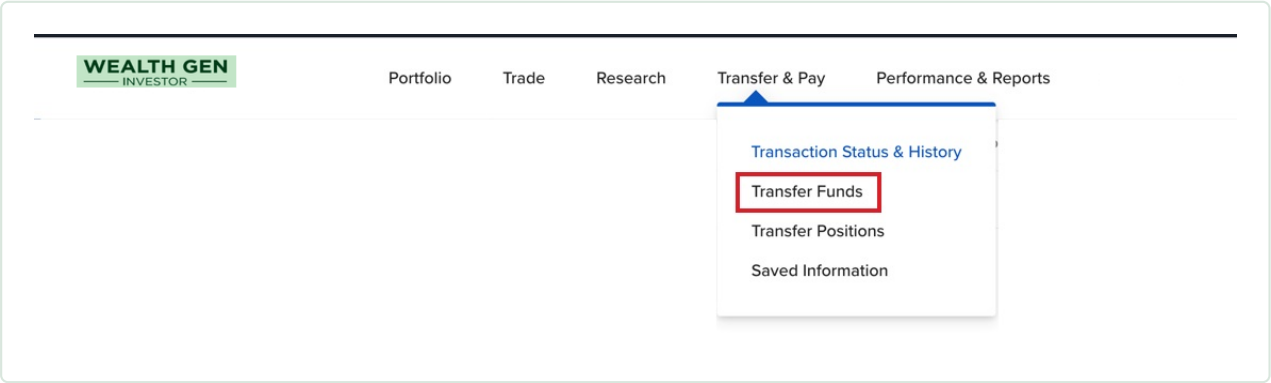
STEP BY STEP

1 Log in

Sign in to your WealthGen Investor portal at **wealthgeninvestor.com** with your trading account username and password.

2 Open Transfer Funds

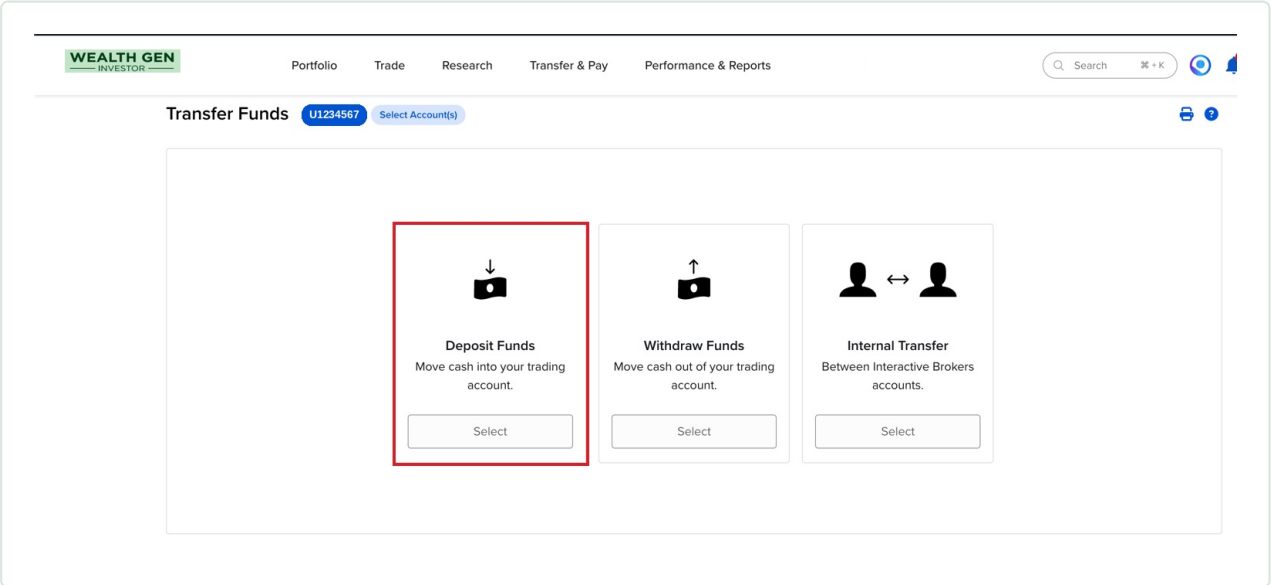
From the menu, choose **Transfer & Pay → Transfer Funds**.



Transfer & Pay → Transfer Funds

3 Choose Deposit Funds

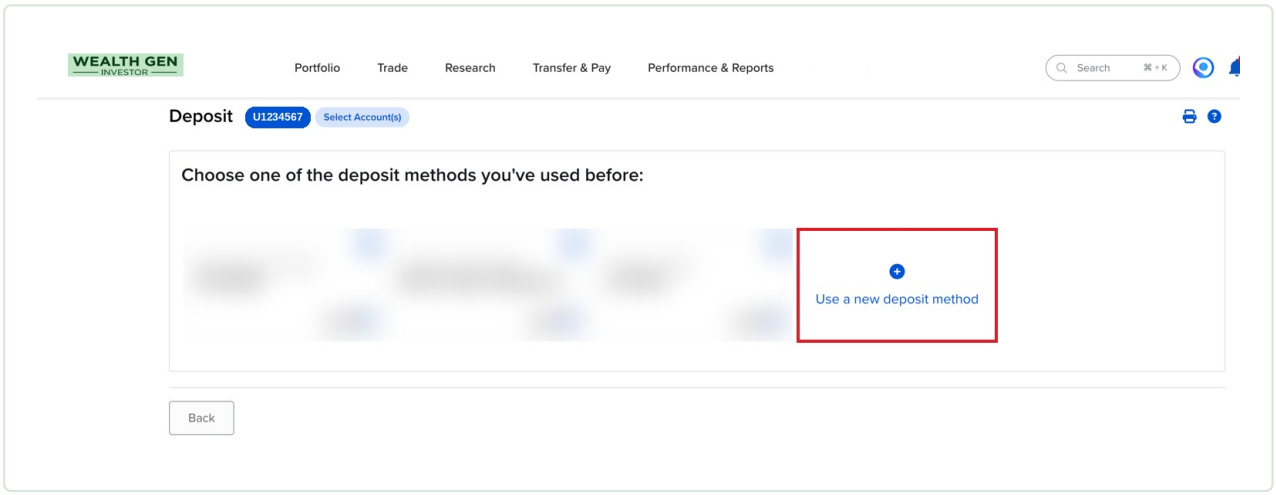
Under **Deposit Funds**, click **Select**.



Deposit Funds

4 Use a new deposit method

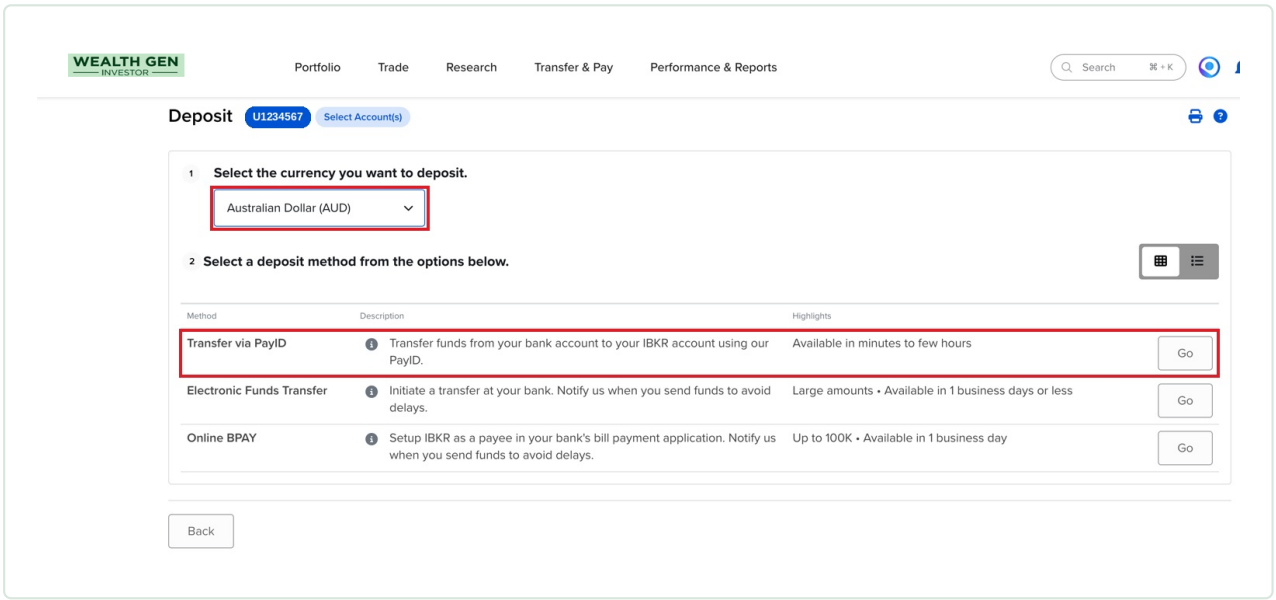
If you've deposited before, your saved methods will be listed here. Click **Use a new deposit method**.



Use a new deposit method

5 Choose AUD and Transfer via PayID

Make sure the currency is set to **Australian Dollar (AUD)**, then click **Go** next to **Transfer via PayID**.



Australian Dollar (AUD) and Transfer via PayID

6 Enter your bank details and the amount

Enter the details of the bank account you're sending the money from: the **Sending Institution**, your **Account Number** and an **Account Nickname**. This must be completed, as it's how we recognise where the funds have come from.

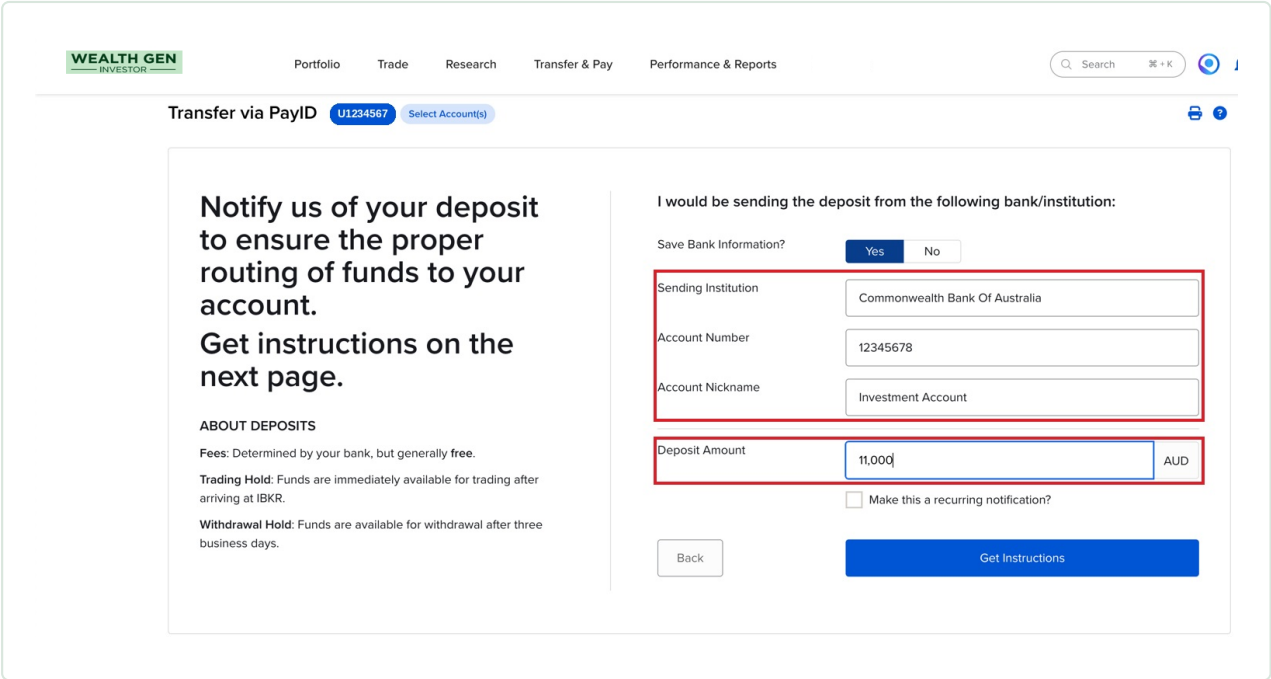
Then enter your **Deposit Amount**.

DEPOSIT THE EXACT AMOUNT

The amount you send must match the amount you enter here. If you enter $11,000, send exactly $11,000, not $11,005, $11,010 or $10,995.

CHECK YOUR BANK'S FEES

Check with your bank whether it charges any fees for PayID payments before you send.

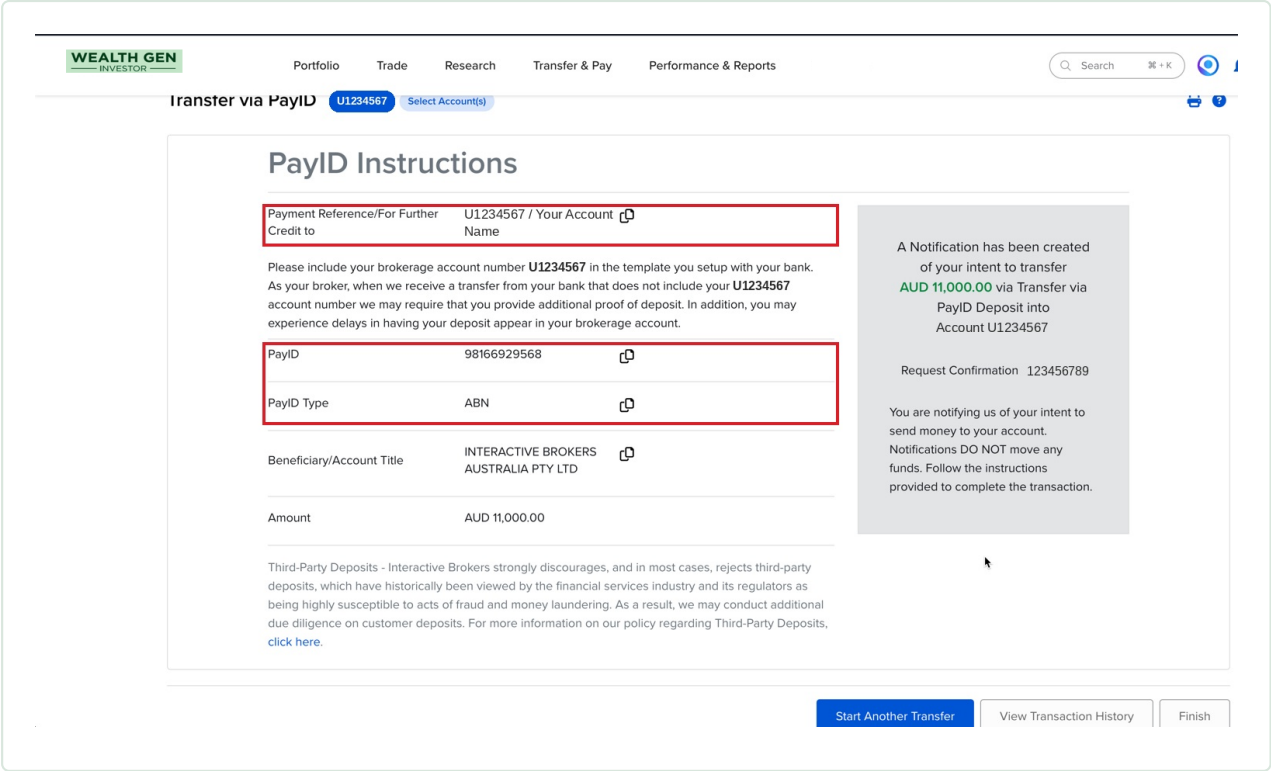


Bank details and Deposit Amount

7 Get your PayID instructions

Click **Get Instructions**. The next screen shows everything you need to make the payment: the **Payment Reference**, the **PayID** and the **PayID Type**.

Copy or save these details, then take them over to your bank.



PayID Instructions

8 Set up the payment in your bank

In your online banking, choose to pay someone by PayID. Depending on your bank, the PayID type to look for is **ABN/ACN**.

Enter the PayID number shown on your instructions.



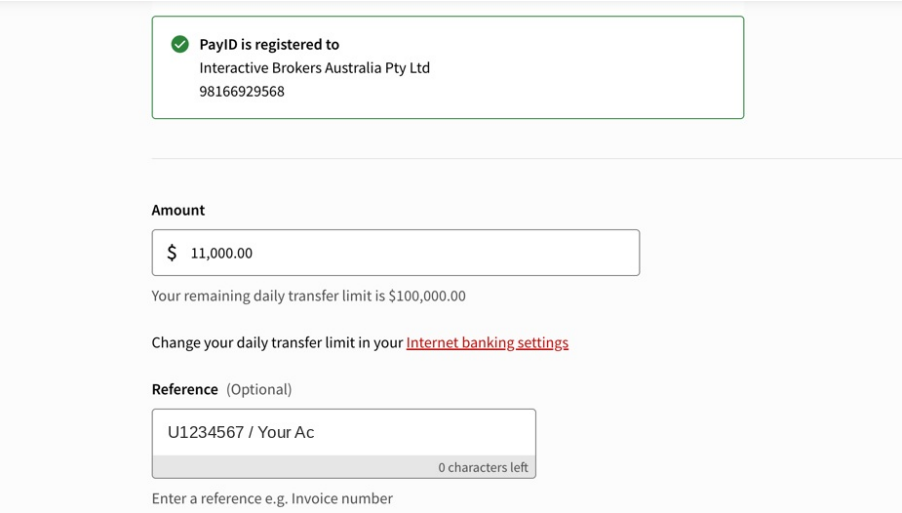
PayID type: ABN/ACN

9 Check the payee, then enter the amount and reference

Your bank should confirm the PayID is registered to **Interactive Brokers Australia Pty Ltd**.

Enter the exact amount, and in the reference field enter your account number and account name exactly as shown on your instructions.

> **YOUR U NUMBER MUST BE IN THE REFERENCE**
>
> If the reference field won't fit everything, make sure your account number (starting with U) is included. That is the most important part. **Without it, we will need proof of deposit and your money may not show in your account for a few days.**



Payee confirmation, amount and reference

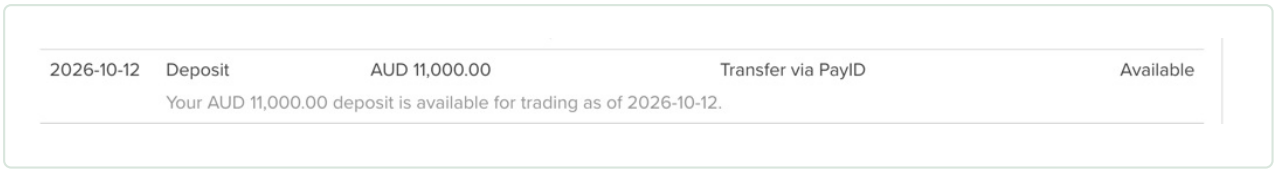
10 Send the payment and click Finish

Send the payment from your bank, then return to the portal and click **Finish**.

11 Check your funds are available

Go to **Transfer & Pay → Transaction Status & History**. Once the funds have arrived, the deposit shows as **Available** and you can start trading.

> **HOW LONG IT TAKES**
>
> PayID deposits are usually available within about 10 minutes, although it can sometimes take longer.



Deposit showing as Available

NEED A HAND?

If anything on this page looks different to your screen, or a step does not complete, contact our customer service desk before trying again.

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Screens, menu names and button positions shown in this guide may differ slightly from what you see, as the platform and your bank's app are updated from time to time. Screenshots are for illustration only and the account details shown are examples.

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